

Supervisor Tips for Group Discussion or Reflection

As a supervisor of settlement staff, one way to encourage professional development within your team is to discuss and reflect on the learning from each module as they are completed. Listed below are some reflection questions that you can ask at a staff meeting or other group event to encourage a discussion.

Explaining Immigration, Immigrant Settlement and the Role of a Settlement Worker

Explaining the concepts of immigration, immigrant settlement and the role of a settlement worker to non-settlement service providers is something settlement workers may need to do as they case manage service users and refer to mainstream organizations.

1. What concepts do you explain the most to mainstream service providers?
2. What concepts are the hardest for non-settlement service providers to grasp?
3. Do you alter your explanations depending on the audience? If so, how so? Do certain non-settlement service user groups need specific information that others don't?
4. What resources (websites, brochures etc.) do you refer non-settlement service providers to in order to get more information?
5. The first audio clip in each section was meant to be a bad example of an explanation. How would you improve them?

Note to supervisor: you may want to play the first audio clips for the three sections to the group as a refresher when discussing this.

- a. [Click here](#) to listen to the first explanation of immigration concepts
- b. [Click here](#) to listen to the first explanation of immigrant settlement
- c. [Click here](#) to listen to the first explanation of the role of the settlement worker